Issue Date: 31st January, 2025





KENYA RURAL ROADS AUTHORITY

TENDER NOTICE ADDENDUM NO. 1

Reference is made to the Tender Notice that appeared in the Authority's website and MyGov in The Star Newspaper dated 17th January, 2025, for the following Tenders;

No.	Tender Name.	Tender Number	Date of Uploading Documents	Closing & Opening date and time
2.	Upgrade of the Primary and Secondary Data Centres for the Authority	KeRRA/08/37/01/2024 – 2025	17 th January, 2025	7 th February, 2025 at 11.00.am
3.	Supply, Installation, and Maintenance of Heavy-Duty Scanners and Printers	KeRRA/08/37/02/2024 - 2025	17 th January, 2025	7 th February, 2025 at 11.00.am
4.	Supply and Delivery of Laptops and Desktop computers	KeRRA/08/37/03/2024 - 2025	17 th January, 2025	7 th February, 2025 at 11.00.am
5.	Upgrade, Customization, Support and Maintenance of the Enterprise Resource Planning (ERP) System	KeRRA/08/38/05/2024-2025	17 th January, 2025	7 th February, 2025 at 11.00.am
6.	Provision of Preventive Maintenance and Support Services for KeRRA ICT Equipment at the Head Office and 47 Regional Offices	KeRRA/08/38/06/2024–2025	17 th January, 2025	7 th February, 2025 at 11.00.am
7.	Consultancy Services to Assess the Authority's Level of Digitization and Automation	KeRRA/08/40/02/2024-2025	17 th January, 2025	7 th February, 2025 at 11.00.am
8.	Upgrade of the Local Area Network (LAN) and Infrastructure for KeRRA's 47 Regional Offices	KeRRA/08/38/08/2024-2025	17 th January, 2025	7 th February, 2025 at 11.00.am
9.	Supply, Delivery, Installation, and Configuration of Security Information and Event Management (SIEM) Solution	KeRRA/08/38/09/2024–2025	17 th January, 2025	7 th February, 2025 at 11.00.am

Interested Bidders are requested to note the following responses to clarifications sought on to the Tenders.

TENDER FOR SUPPLY, DELIVERY, INSTALLATION, AND CONFIGURATION OF SECURITY INFORMATION AND EVENT MANAGEMENT (SIEM) SOLUTION Tender No. KeRRA/08/38/09/2024 – 2025

Item No.	Clarification Sought	Response	
1	What is the expected log size?	The log size is estimated to range between 800MB and 500MB.	
2	Is platform as a service with data in the cloud allowed?	Platform as a service is not permitted; the required solution must be on-premise.	
3	How many office locations do you have and are they interconnected?	There are 48 office locations in total, including the headquarters and 47 regional offices.	
4	What does the delivery entail? (i.e. Is it On prem or cloud and is	The required solution is on-premise, with one (1) year of fr s maintenance and three (3) years of paid maintenance.	

Item No.	Clarification Sought	Response	
	it required to manage the SIEM	•	
	for a period?		
5	What kind of analyst do you want to train, tier 1, tier 2 or tier 3?	Preferably Tier 1 or Tier 2 analyst	
6	Would the training be solely for the SIEM platform?	The training will be focused on the SIEM platform.	
7	Do you intend running 24X7X365 SOC?	No, we do not plan to operate a Security Operations Center on a 24/7/365 basis.	
8	How many Fortinet FortiGate firewalls do you have?	One (1) Fortigate Firewall	
9	Do you have an internal security team?	Yes, the internal security team is available.	
10	Do you have any other UTMs/NGFW/ Dedicated active firewalls (Enterprise) and network appliances you want to integrate?	Cisco Routers and switches	
11	How many user workstations are being monitored? (Laptops/Desktops)	The scope does not include workstations.	
12	How many DNS, DHCP ,IPAM,AD, DC Servers?	One server functions as both the DNS server and the Active Directory (AD) Domain Controller (DC).	
13	How many Web/IIS Windows servers?	The system includes four Windows-based web servers running on the IIS platform.	
14	How many Windows/Linux Servers?	Ensure full compliance with the specifications and requirements outlined in the tender document.	
15	How many office 365 users or any other email platform state it and the number	The on-premise Microsoft Exchange Server setup consists of two servers, supporting approximately 710 users.	
	AWS ENVIRONMENT		
16	Accounts-How many accounts do you have?	N\a	
17	EC2 Windows /Linux How many instances	N\a	
18	S3 Buckets- How many S3 Buckets to monitor total?	N\a	
19	AZURE Environment Number of Azure ARM Subscriptions	N\a	
20	Number of web Apps/IIS	N\a	
21	Number of VMS	N\a	
22	Number of SQL Databases	5 SQL databases MS SQL 2019	
	GCP Environment		
How many Accounts do you have?		N\a	
24	Number of users	N\a	
25	Firewall Logs	N\a	
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Item No.	Clarification Sought	Response
	End point detection and response(EDR)	
26	What EDR do you use?	Kaspersky Endpoint
27	How long do you have to retain the log)?data for index data 930 days ,3 months, 6 months, 1 year	Index data will be retained for a period of three months, while archived data will be stored for one year.
28	Is the deployment at single central site or a distributed deployment covering multiple branches?	The deployment will be implemented at the Head Office as well as across all 47 regional branch offices.
29	Pleases share a breakdown of the 150 network devices	49 Cisco Routers 67 Cisco Switches 1 FortiGate Firewall and surplus is to provide room for expansion
30	Do you want high availability	At this time, high availability is NOT considered a necessary requirement.

TENDER FOR CONSULTANCY SERVICES TO ASSESS THE AUTHORITY'S LEVEL OF DIGITIZATION AND AUTOMATION TENDER NUMBER: KeRRA/08/40/02/2024-2025

Item No.	Clarification Sought	Response	
1.	Pre-bid Site Visit Attendance Certificate. The datasheet does not mention a pre bid meeting; however, the mandatory supporting documents list the pre-bid certificate as a requirement. Is the pre-bid open? Kindly share more details, including the date and venue. A pre-bid visit is not a mandatory requirement. Prospective bidders are not exp an on-site visit before submitting their necessary information relevant to the provided in the tender document.		
2.	Practice License and Certificate for the Firm Kindly provide more information about the required license. Which specific license is expected?	Follow the provisions outlined in ITC Clause 22.1 strictly. Disregard any requirements that are not explicitly stated within this clause.	
3.	Organization Structure Kindly clarify what should be included in the organization structure, as mentioned on page 27, 2c of the tender document.	 The bidder is required to provide details on how their team will be organized to successfully execute the assignment. This should include: Organizational Structure – A clear diagram or description showing the hierarchy of roles within the project team, including key positions and reporting lines. Key Personnel – A list of the main team members, their roles, and responsibilities. Staffing Plan – Explanation of how the team will be allocated to different tasks and how resources will be managed throughout the project. 	

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Item No.	Clarification Sought	Response	
		4. Qualifications & Experience – Brief profiles of key staff members, highlighting their relevant expertise and experience.	
		The bidder needs to demonstrate they have a well-structured team capable of effectively delivering the assignment.	

TENDER FOR UPGRADE OF THE LOCAL AREA NETWORK (LAN) AND INFRASTRUCTURE FOR KERRA'S 47 REGIONAL OFFICES TENDER NO. KeRRA/08/38/08/2024 – 2025

2. TABLE A PRICE SCHEDULE:

Goods Manufactured Outside Kenya, Already Imported (Pages 55 and 56 of the Tender Document)

Line Item No.	Description of Goods	Original Quantity and physical unit	Revised Quantity and physical unit
4.	CAT 6A Ethernet Cables (as Siemon)	100 Rolls	141 Rolls
8.	CAT 6A Wall Plates	10 No.	500 No.
9.	3 Meter Patch Cords (As Siemon)	20 No.	940 No.
11.	Fiber Cables for SFP Optics	10 No.	100 No.
12.	Double Faceplate (As Siemon)	100 No.	500 No.
15.	Siemon CAT 6A Modules	250 No.	1500 No.
16.	1U 4" Deep Horizontal Cable Manager	20 No.	50 No.
	with Cover		
17.	Metallic Perimeter Trunking	50 Pcs	200 Pcs

Bidders are further required to note that in addition to clarifications sought, the revised quantities and physical units apply exclusively to the items listed as numbers 4, 8, 9, 11, 12, 15, 16, and 17. These changes are not applicable to any other items outside of this specified list.

- 1. The submission date of all the above Tenders still remains 7th February, 2025 at 11.00 AM.
- 2. Bidders are required to note the above clarifications and incorporate them when preparing their Bids.
- 3. All interested bidders are required to continually check the Kenya Rural Roads Authority website: www.kerra.go.ke for any tender addendums or clarifications that may arise before submission date.
- 4. Bidders with enquiries are encouraged to do so vide the email address procurementhq@kerra.go.ke.
- 5. All other information as pertaining to the tenders remains the same.

Deputy Director (Supply Chain Management)

FOR: DIRECTOR GENERAL