



ONBOARDING OF KENYA RURAL ROADS AUTHORITY (KeRRA) APPROPRIATION IN AID (AIA) RECEIPTS ON E-CITIZEN

Dear Valued Stakeholders,

We are writing to inform you of an important update regarding the collection of AIA receipts. As part of our ongoing efforts to enhance efficiency and streamline our processes, we are introducing a new method for receiving AIA receipts. Effective immediately, AIA receipts should no longer be deposited into the Kenya Rural Roads Authority (KeRRA) bank account. Instead, all receipts must be submitted through the E-Citizen platform. This change aims to improve transparency, reduce processing times, and enhance the overall experience for our stakeholders.



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To ensure a smooth transition, please note the following key points:

- 1. E-Citizen Platform:** All AIA receipts must be uploaded and processed through the E-Citizen platform. This platform provides a secure and efficient way to manage your submissions.
- 2. Discontinuation of Bank Deposits:** The KeRRA bank account will no longer accept AIA receipts. Any receipts deposited into the bank account after this notice will not be processed.
- 3. Support and Assistance:** If you encounter any difficulties or have questions about the new process, please do not hesitate to contact our support team via; dg@kerra.go.ke, helpdesk@kerra.go.ke or Telephone:

0711851103 We are committed to providing assistance and ensuring that this transition is as seamless as possible.

We appreciate your understanding and cooperation in implementing this change. Your support is invaluable to us, and we look forward to continuing to serve you effectively.

Thank you for your attention to this matter.





USSD PAYMENT INSTRUCTIONS FOR ACCESS ROAD APPLICATIONS

- 73. Dial *222# on your phone.**
- 74. Select OPTION 1 'Make Payment'.**
- 75. Select OPTION 2 'Enter Service Code', then proceed to enter the service code for the service. The service code is ACCRA**
- 76. Provide the reference number (Client's Name or ID Number & Region)**
- 77. Specify the amount you wish to pay.**
- 78. Review the payment details to confirm.**
- 79. Complete the payment: If using MPESA, enter your MPESA pin.**
- 80. For other methods, click the checkout link sent via SMS and follow the instructions.**
- 81. Receive a confirmation notification.**



USSD PAYMENT INSTRUCTIONS FOR ROADSIDE DEVELOPMENT APPLICATIONS

- 64. Dial *222# on your phone.**
- 65. Select OPTION 1 'Make Payment'.**
- 66. Select OPTION 2 'Enter Service Code', then proceed to enter the service code for the service. The service code is RDSDA**
- 67. Provide the reference number (Client's Name or ID Number & Region)**
- 68. Specify the amount you wish to pay.**
- 69. Review the payment details to confirm.**
- 70. Complete the payment: If using MPESA, enter your MPESA pin.**
- 71. For other methods, click the checkout link sent via SMS and follow the instructions.**
- 72. Receive a confirmation notification.**



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USSD PAYMENT INSTRUCTIONS FOR ADVERT & SINAGES APPLICATIONS

- 55. Dial *222# on your phone.**
- 56. Select OPTION 1 'Make Payment'.**
- 57. Select OPTION 2 'Enter Service Code', then proceed to enter the service code for the service. The service code is AASA**
- 58. Provide the reference number (Client's Name or ID Number & Region)**
- 59. Specify the amount you wish to pay.**
- 60. Review the payment details to confirm.**
- 61. Complete the payment: If using MPESA, enter your MPESA pin.**
- 62. For other methods, click the checkout link sent via SMS and follow the instructions.**
- 63. Receive a confirmation notification.**



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USSD PAYMENT INSTRUCTIONS FOR WATER UTILITY APPLICATIONS

- 46. Dial *222# on your phone.**
- 47. Select OPTION 1 'Make Payment'.**
- 48. Select OPTION 2 'Enter Service Code', then proceed to enter the service code for the service. The service code is WRALT**
- 49. Provide the reference number (Client's Name or ID Number & Region)**
- 50. Specify the amount you wish to pay.**
- 51. Review the payment details to confirm.**
- 52. Complete the payment: If using MPESA, enter your MPESA pin.**
- 53. For other methods, click the checkout link sent via SMS and follow the instructions.**
- 54. Receive a confirmation notification.**



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USSD PAYMENT INSTRUCTIONS FOR ELECTRICITY APPLICATIONS

- 37. Dial *222# on your phone.**
- 38. Select OPTION 1 'Make Payment'.**
- 39. Select OPTION 2 'Enter Service Code', then proceed to enter the service code for the service. The service code is ELCAP**
- 40. Provide the reference number (Client's Name or ID Number & Region)**
- 41. Specify the amount you wish to pay.**
- 42. Review the payment details to confirm.**
- 43. Complete the payment: If using MPESA, enter your MPESA pin.**
- 44. For other methods, click the checkout link sent via SMS and follow the instructions.**
- 45. Receive a confirmation notification.**



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USSD PAYMENT INSTRUCTIONS FOR TELECOMMUNICATION LINES APPLICATION

- 28. Dial *222# on your phone.**
- 29. Select OPTION 1 'Make Payment'.**
- 30. Select OPTION 2 'Enter Service Code', then proceed to enter the service code for the service. The service code is TLLPP**
- 31. Provide the reference number (Client's Name or ID Number & Region)**
- 32. Specify the amount you wish to pay.**
- 33. Review the payment details to confirm.**
- 34. Complete the payment: If using MPESA, enter your MPESA pin.**
- 35. For other methods, click the checkout link sent via SMS and follow the instructions.**
- 36. Receive a confirmation notification.**



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USSD PAYMENT INSTRUCTIONS FOR DISPOSAL OF FIXED ASSETS

19. Dial *222# on your phone.
20. Select OPTION 1'Make Payment'.
21. Select OPTION 2 'Enter Service Code', then proceed to enter the service code for the service. The service code is KERDFA
22. Provide the reference number (Client's Name or ID Number & Region)
23. Specify the amount you wish to pay.
24. Review the payment details to confirm.
25. Complete the payment: If using MPESA, enter your MPESA pin.
26. For other methods, click the checkout link sent via SMS and follow the instructions.
27. Receive a confirmation notification.



USSD PAYMENT INSTRUCTIONS FOR SALES OF TENDERS

10. Dial *222# on your phone.
11. Select OPTION 1 'Make Payment'.
12. Select OPTION 2 'Enter Service Code', then proceed to enter the service code for the service. The service code is SATND
13. Provide the reference number (Client's Name or ID Number & Region)
14. Specify the amount you wish to pay.
15. Review the payment details to confirm.
16. Complete the payment: If using MPESA, enter your MPESA pin.
17. For other methods, click the checkout link sent via SMS and follow the instructions.
18. Receive a confirmation notification.



USSD PAYMENT INSTRUCTIONS FOR KERRA RENTALS

- 1. Dial *222# on your phone.**
- 2. Select OPTION 1 'Make Payment'.**
- 3. Select OPTION 2 'Enter Service Code', then proceed to enter the service code for the service. The service code is KRRT**
- 4. Provide the reference number (Client's Name or ID Number)**
- 5. Specify the amount you wish to pay.**
- 6. Review the payment details to confirm.**
- 7. Complete the payment: If using MPESA, enter your MPESA pin.**
- 8. For other methods, click the checkout link sent via SMS and follow the instructions.**
- 9. Receive a confirmation notification.**



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